

UAL MSAP Status Update

August 27, 2008

Due to IBT membership participation, the Maintenance Safety Awareness Program (MSAP) is thriving. Created to improve flight safety through self reporting, cooperative follow up and appropriate corrective action the program is working as advertised.

MSAP Current Stats and Info

- 1,095 reports filed since program inception in 2005
- 340 reports were filed in 2007
- 217 reports have been filed this year
- 97 were received in 2nd quarter 2008
- During 2nd quarter the ERC reviewed and closed 75 reports. The ERC provided feedback and/or recommendations to the submitter on each report and in many cases has written letters to various organizations recommending process improvements.
- 33 reports are currently open and under review.

MSAP Publications and Reports

- The second edition of the MSAP Newsletter is being distributed to AMT's currently through flight safety reps and station management. The newsletter provides de-identified narratives of incidents reported through MSAP as well as current maintenance issues and corrective actions taken.
- Information such as the latest quarterly report, how to file, when to file and the MOU (Memorandum of Understanding) is available to all members in Skynet under United services/MSAP link.

The Event Review Committee (ERC) meets weekly to discuss and review each and every report filed. To facilitate a complete investigation process it may be necessary to "hold your report open" until the investigation and corrective action process is complete. Please know that your report is not being ignored and that each reporter will receive a close out statement with actions taken.

To view the current and past quarterly reports as well as all other MSAP data, please log onto skynet, go to united services division and click on MSAP link.

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